



Speaker Sheldon Silver

Disaster Relief Information
Information compiled September 8, 2011

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Utility Customer Contact List

National Grid

Customer Service: 1-800-642-4272
Report Outage: 1-800-867-5222
Natural Gas Emergency: 1-800-892-2345

NYSEG

Customer Service: 1-800-572-1111
Report Outage: 1-800-572-1131
Natural Gas Emergency: 1-800-572-1121

RG&E

Customer Service: 1-800-743-2110
Report Outage: 1-800-743-1701
Natural Gas Emergency: 1-800-743-1702

Con-Edison

Customer Service: 1-800-752-6633
Report Outage: 1-800-752-6633 (wait for prompts)
Storm Central website: <http://www.coned.com/sm/>
Natural Gas Emergency (For Con-Edison Customers): 1-800-752-6633
(For National Grid Customers): 1-718-643-4050
Steam Emergency: 1-800-752-6633

Central Hudson Gas and Electric

Customer Service: 1-845-452-2700 or 1-800-527-2714
Report Outage: 1-845-452-2700 or 1-800-527-2714
Natural Gas Emergency: 1-800-942-8274

Orange and Rockland Utilities

Customer Service: 1-877-434-4100
Report Outage: 1-877-434-4100
Natural Gas Emergency: 1-800-533-5325

Long Island Power Authority

Customer Service: 1-800-490-0025 or 631-755-6000
Report Outage: 1-800-490-0075 or 631-755-6900

Available Services

Services	Contact Information
Public Health	<p>Health Emergencies In the event of a health emergency, contact 911 immediately.</p>
	<p>Hurricane and Flooding Health Issues www.health.ny.gov/environmental/emergency/weather/hurricane/ Visit the DOH website for information regarding public health safety after a disaster.</p>
	<p>For more information regarding public health safety, contact your local county health department.</p>
Supplemental Nutrition Assistance Program	<p>County Department of Social Services New Yorkers who depend on food stamps can recoup some of their losses from Hurricane Irene. Recipients who lost their food items to flooding, extended power outages or equipment failure can reclaim the food stamp benefit value. They must file a request form within 10 days of the loss.</p>
	<p>The form to replace food stamps can be found at: http://otda.ny.gov/programs/applications/2291.pdf</p>
	<p>Information regarding replacing food stamps can be found at: www.otda.ny.gov/policy/gis/2008/08dc031.pdf</p>
<p>Local contact information for County Social Services Departments can be found at: www.health.state.ny.us/health_care/medicaid/ldss.htm</p>	
Mental Health	<p>New York State Office of Mental Health (OMH) www.omh.state.ny.us</p>
	<p>The New York State Office of Mental Health (OMH) provides a Mental Health Program Directory on their website which allows you to:</p>
	<ul style="list-style-type: none"> • Search for mental health programs by county, program category or subcategory. • View program details including program name, address and phone number.
<p>You may also call OMH if you have questions or complaints about mental health services in New York State: 1-800-597-8481</p>	
<p>If you are in crisis: OMH provides this toll free number: 1-800-273-TALK (8255). This is a national suicide prevention lifeline. For Spanish, call: 1-888-628-9454.</p>	
Substance Abuse	<p>New York State HOPELINE: 1-877-8-HOPENY (1-877-846-7369)</p>
	<p>Traumatic events can often lead to relapse for persons suffering from alcoholism or substance abuse addiction.</p>
	<p>This number offers help 24-hours a day, 365 days a year, and your call is anonymous and confidential.</p>
<p>New York State Office of Alcoholism and Substance Abuse Services (OASAS) www.oasas.state.ny.us</p>	
<p>Visit OASAS' website to locate a certified service provider by name, city, or county.</p>	
Developmental Disabilities	<p>Office of People with Developmental Disabilities Information Line 866-946-9733; TTY: 866-933-4889</p>
	<p>Flooding and power outages from Hurricane Irene has caused disruption in many programs for persons with developmental disabilities. This number will offer information and updates on such programs.</p>
	<p>www.opwdd.ny.gov/document/hp_contacts.jsp Visit OPWDD's website to locate local DDSOs for further information.</p>

Irene Disaster Aid contact info for the Capital Region

(Albany*, Columbia**, Greene*, Rensselaer*, Saratoga*, Schenectady*, Warren*, Washington**)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(518) 458-8111 or 1-800-831-0927
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2955
Empire State Development Regional Office - For additional business assistance.	(518) 270-1130 Director: Peter Whol Hedley Park Place 433 River Street - Suite 1003 Troy, NY 12180
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (518) 485-7647 Director: William Brigham University at Albany 7A Harriman Campus Road Albany, NY 12206-3439
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop G - (518) 783-3211
NYS Attorney General - For fraud or price gouging complaints.	(845) 452-3303
Assemblymembers (in order by district)	Marcus Molinaro (103, R) John McEneny (104, D) George Amedore, Jr. (105, R) Ronald Canestrari (106, D) Steven McLaughlin (108, R) Bob Reilly (109, D) James Tedisco (110, R) Tony Jordan (112, R) Teresa Sayward (113, R) Peter Lopez (127, R)

* Designated disaster county

** Pending request

Irene Disaster Aid contact info for the Mid-Hudson

(Dutchess*, Orange**, Putnam**, Sullivan*, Ulster*, Rockland*, Westchester*)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(845) 471-0200
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2956
Empire State Development Regional Office - For additional business assistance.	(845) 567-4882 Director: Susan Jaffe 33 Airport Center Drive - Suite 201 New Windsor, NY 12553
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (845) 339-0025 Director: Arnaldo Sehwerert Business Resource Center One Development Court Kingston, NY 12401-1949
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop K - (845) 677-7300
NYS Attorney General - For fraud or price gouging complaints.	(914) 422-8755
Assemblymembers (in order by district)	J. Gary Pretlow (87, D) Amy Paulin (88, D) Robert Castelli (89, R) Sandra Galef (90, D) George Latimer (91, D) Thomas Abinanti (92, D) Michael Spano (93, D) Kenneth Zebrowski (94, D) Ellen Jaffee (95, D) Nancy Calhoun (96, R) Ann Rabbitt (97, R) Aileen Gunther (98, D) Steven Katz (99, R) Thomas J. Kirwin (100, R) Kevin Cahill (101, D) Joel Miller (102, R) Marcus Molinaro (103, R) Clifford Crouch (107, R) Peter Lopez (127, R)

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Irene Disaster Aid contact info for the Mohawk Valley

(Fulton, Herkimer, Montgomery*, Otsego*, Oneida, Schoharie*)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(607) 547-2441 (Cooperstown) (607) 432-5353 (Oneonta) (315) 866-2890 (remaining counties)
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2957
Empire State Development Regional Office - For additional business assistance.	(315) 793-2366 Director: Kenneth Tompkins 207 Genesee Street Utica, NY 13501
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (518) 485-7647 Director: William Brigham University at Albany 7A Harriman Campus Road Albany, NY 12206-3439
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop G -(518) 783-3211 Troop D - (315) 366-6000
NYS Attorney General - For fraud or price gouging complaints.	(315) 793-2225
Assemblymembers (in order by district)	George Amedore, Jr. (105, R) Bill Magee (111, D) Claudia Tenney (115, R) Vacant (116) Marc Butler (117, R) Peter Lopez (127, R)

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Irene Disaster Aid contact info for the North Country

(Clinton*, Essex*, Franklin, Hamilton, Jefferson, Lewis, St. Lawrence)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(518) 792-6545
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2958
Empire State Development Regional Office - For additional business assistance.	(315) 785-7907 Director: Roseanne Murphy 401 West Bay Plaza Plattsburgh, NY 12901
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (518) 564-2042 Director: Karen Stehlin SUNY College at Plattsburgh 194 US Oval, Room 248 Plattsburgh, NY 12903-3900
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop B - (518) 897-2000
NYS Attorney General - For fraud or price gouging complaints.	(518) 562-3282 (Plattsburgh) (315) 785-2444 (Watertown)
Assemblymembers (in order by district)	Teresa Sayward (113, R) Janet Duprey (114, R) Addie Russell (118, D) Ken Blackenbush (122, R)

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Irene Disaster Aid contact info for the Southern Tier

(Broome, Chemung, Chenango, Delaware*, Schuyler, Steuben, Tioga, Tompkins)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(607) 561-2643 (Delaware County) (607) 785-7207 (Broome County) (607) 334-4565 (Chenango County)
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2959
Empire State Development Regional Office - For additional business assistance.	(607) 721-8605 Director: Kevin McLaughlin State Office Building 44 Hawley Street - Suite 1508 Binghamton, NY 13901
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (607) 777-4024 Director: Douglas Boyce SBDC at Binghamton Univ. P.O. Box 6000 Binghamton, NY 13902-6000
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop C - (607) 561-7400
NYS Attorney General - For fraud or price gouging complaints.	(607) 721-8771
Assemblymembers (in order by district)	Clifford Crouch (107, R) Gary Finch (123, R) Barbara Lifton (125, D) Donna Lupardo (126, D) Peter Lopez (127, R) Phil Palmesano (136, R) Christopher Friend (137, R)

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Irene Disaster Aid contact info for New York City

(Bronx**, Brooklyn**, Manhattan**, Staten Island**, Queens)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)	
Red Cross - For immediate assistance or volunteering.	(877) 733-2767	
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2960	
Empire State Development Regional Office - For additional business assistance.	(212) 803-3130 Director: Joseph Tazewell 633 Third Avenue New York, NY 10017	
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Call (800) 732-SBDC for help in finding your local center	
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759	
NY State Police - For reporting fraud and scams.	Troop NYC - (917) 492-7100 or call local NYPD precinct	
NYS Attorney General - For fraud or price gouging complaints.	(718) 722-3949 (Brooklyn) (212) 961-4475 (Harlem)	
Assemblymembers <small>(in order by district)</small>	Grace Meng (22, D) Vacant (23) David Weprin (24, D) Rory Lancman (25, D) Edward Braunstein (26, D) Vacant (27) Andrew Hevesi (28, D) William Scarborough (29, D) Margaret Markey (30, D) Michele Titus (31, D) Vivian Cook (32, D) Barbara Clark (33, D) Michael DenDekker (34, D) Jeffrion Aubry (35, D) Aravella Simotas (36, D) Catherine Nolan (37, D) Michael Miller (38, D) Francisco Moya (39, D) Inez Barron (40, D) Helen Weinstein (41, D) Rhoda Jacobs (42, D) Karim Camara (43, D) James Brennan (44, D) Steven Cymbrowitz (45, D) Alec Brook-Krasny (46, D) William Colton (47, D) Dov Hikind (48, D) Peter Abbate, Jr. (49, D) Joseph Lentol (50, D) Felix Ortiz (51, D) Joan Millman (52, D) Vito Lopez (53, D)	Vacant (54) William Boyland, Jr. (55, D) Annette Robinson (56, D) Hakeem Jeffries (57, D) N. Nick Perry (58, D) Alan Maisel (59, D) Nicole Malliotakis (60, R) Matthew Titone (61, D) Louis Tobacco (62, R) Michael Cusick (63, D) Sheldon Silver (64, D) Micah Kellner (65, D) Deborah Glick (66, D) Linda Rosenthal (67, D) Robert Rodriguez (68, D) Daniel O'Donnell (69, D) Keith Wright (70, D) Herman Farrell, Jr. (71-D) Guillermo Linares (72, D) Vacant (73) Brian Kavanagh (74, D) Richard Gottfried (75, D) Peter Rivera (76, D) Vanessa Gibson (77, D) Jose Rivera (78, D) Eric Stevenson (79, D) Naomi Rivera (80, D) Jeffrey Dinowitz (81, D) Michael Benedetto (82, D) Carl Heastie (83, D) Carmen Arroyo (84, D) Marcos Crespo (85, D) Nelson Castro (86, D)

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Irene Disaster Aid contact info for Long Island

(Nassau*, Suffolk*)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(877) 733-2767
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	1-800-659-2961
Empire State Development Regional Office - For additional business assistance.	(631) 435-0717 Director: Andrea Lohnelss 150 Motor Parkway Hauppauge, New York 11788
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Call (800) 732-SBDC for help in finding your local center
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop L - (631) 756-3300
NYS Attorney General - For fraud or price gouging complaints.	(516) 248-3301 (Nassau) (631) 231-2401 (Suffolk)
Assemblymembers (in order by district)	Daniel P. Losquadro (1, R) Fred Thiele (2, I) Dean Murray (3, R) Steven Englebright (4, D) Alfred C. Graf (5, R) Philip Ramos (6, D) Michael J. Fitzpatrick (7, R) Philip Boyle (8, R) Andrew Raia (9, R) James Conte (10, R) Robert Sweeney (11, D) Joseph Saladino (12, R) Charles Lavine (13, D) Brian F. Curran (14, R) Michael Montesano (15, R) Michelle Schimel (16, D) Thomas McKeivitt (17, R) Earlene Hooper (18, D) David McDonough (19, R) Harvey Weisenberg (20, D) Edward Ra (21, R)

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Irene Disaster Aid contact info for Western New York

(Allegany, Cattaraugus, Chautauqua, Erie, Niagara)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(716) 664-5115 (Allegany, Cattaraugus, Chautauqua) (716) 886-7500 (Buffalo) (716) 731-4030 (Niagara)
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	(716) 551-4301
Empire State Development Regional Office - For additional business assistance.	(716) 846-8200 Director: Christina Orsi 95 Perry Street, Suite 500 Buffalo, NY 14203
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (716) 878-4030 Director: Susan McCartney Buffalo State College GC206 Buffalo, NY 14222-4222
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop A - (585) 344-6200
NYS Attorney General - For fraud or price gouging complaints.	(716) 853-8400
Assemblymembers (in order by district)	John Ceretto (138, R) Stephen Hawley (139, R) Robin Schimminger (140, D) Crystal Peoples-Stokes (141, D) Jane Corwin (142, R) Dennis Gabryszak (143, D) Vacant (144) Mark Schroeder (145, D) Kevin Smardz (146, R) Daniel Burling (147, R) James Hayes (148, R) Joseph Giglio (149, R) Andy Goodell (150, R)

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Irene Disaster Aid contact info for the Finger Lakes

(Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(585) 343-6098 (Genesee, Orleans, Wyoming) (585) 241-4400 (Livingston, Monroe, Wayne) (315) 568-9436 (Ontario, Seneca, Yates)
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	(585) 263-6700
Empire State Development Regional Office - For additional business assistance.	(585) 325-1944 Director: Robert McNary 400 Andrews Street, Suite 300 Rochester, NY 14604
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (585) 395-8410 Director: Jan Pisanczyn SUNY Brockport 350 New Campus Drive Brockport, NY 14420-2915
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop A - (585) 344-6200 Troop E - (585) 398-4100
NYS Attorney General - For fraud or price gouging complaints.	(585) 546-7430
Assemblymembers (in order by district)	Robert Oaks (128, R) Brian Kolb (129, R) Sean Hanna (130, R) Harry Bronson (131, D) Joseph Morelle (132, D) David Gantt (133, D) Bill Reilich (134, R) Mark Johns (135, R) Philip Palmesano (136, R) Stephen Hawley (139, R) Daniel Burling (147, R)

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Irene Disaster Aid contact info for Central New York

(Cayuga, Cortland, Madison, Onondaga, Oswego)

FEMA Disaster Assistance - Residents and business owners who sustained losses in the designated counties.	DisasterAssistance.gov or by calling 1-800-621-FEMA(3362)
Red Cross - For immediate assistance or volunteering.	(315) 234-2200
U.S. Small Business Administration Customer Service Center - For SBA Recovery Loans assistance.	(315) 471-9393
Empire State Development Regional Office - For additional business assistance.	Watertown Office: (315) 785-7907 Director: Roseanne Murphy Dulles State Office Bldg. 317 Washington Street, 2nd Floor Watertown, NY 13601 Plattsburgh Office: (518) 561-5642 Director: Roseanne Murphy 401 West Bay Plaza Plattsburgh, NY 12901
Small Businesses Development Center (SBDCs) - Technical assistance for small business.	Center: (315) 498-6070 Director: Patricia Higgins Onondaga Community College H-1 Hall, 4926 Onondaga Road Syracuse, NY 13215-4585
NYS Insurance Dept - For Hurricane Irene insurance related questions.	1-800-339-1759
NY State Police - For reporting fraud and scams.	Troop C - (607) 561-7400 Troop D - (315) 366-6000 Troop E - (585) 398-4100
NYS Attorney General - For fraud or price gouging complaints.	(315) 448-4851
Assemblymembers (in order by district)	Bill Magee (111, D) Claudia Tenney (115, R) Samuel Roberts (119, D) William Magnarelli (120, D) Donald Miller (121, R) Ken Blankenbush (122, R) Gary Finch (123, R) William Barclay (124, R) Barbara Lifton (125, D) Robert Oaks (128, R) Brian Kolb (129, R)

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